
Designing for Success. Content-First Design.

ABOUT

Point Blank.

Drupal / Web agency based in Thessaloniki, Greece

We do strategy, design and development.

Focusing on custom, premium solutions.

A B O U T

Me.

Developer background.

Currently doing IA, Strategy and Technical Management.

Bridging the gap between clients and technology.

LET'S BREAK

THIS PRESENTATION DOWN...

Designing for Success

Content-First Design

Design

Success

Content

First

DESIGN

“

Form follows function.

Louis Sullivan, modernist architect

“

Web design is an extension of page design, and page design was all about crafting the perfect paragraph. To craft the perfect paragraph you need to be working with the content.

Mark Boulton, acclaimed web designer

S U C C E S S

Websites are **tools** for communication.
Effective communication **solves needs**.

CONTENT

The message itself.

Includes text, visuals, media, functionalities.

FIRST

“

Content precedes design. Design in the absence of content is not design, it's decoration.

Jeffrey Zeldman, A List Apart

OTHER COMMON QUOTES

"The content is the client's responsibility."

"Waiting for final content takes ages!"

"The title only accepts five words."

"You need map markers in your posts, and you mention it now?"

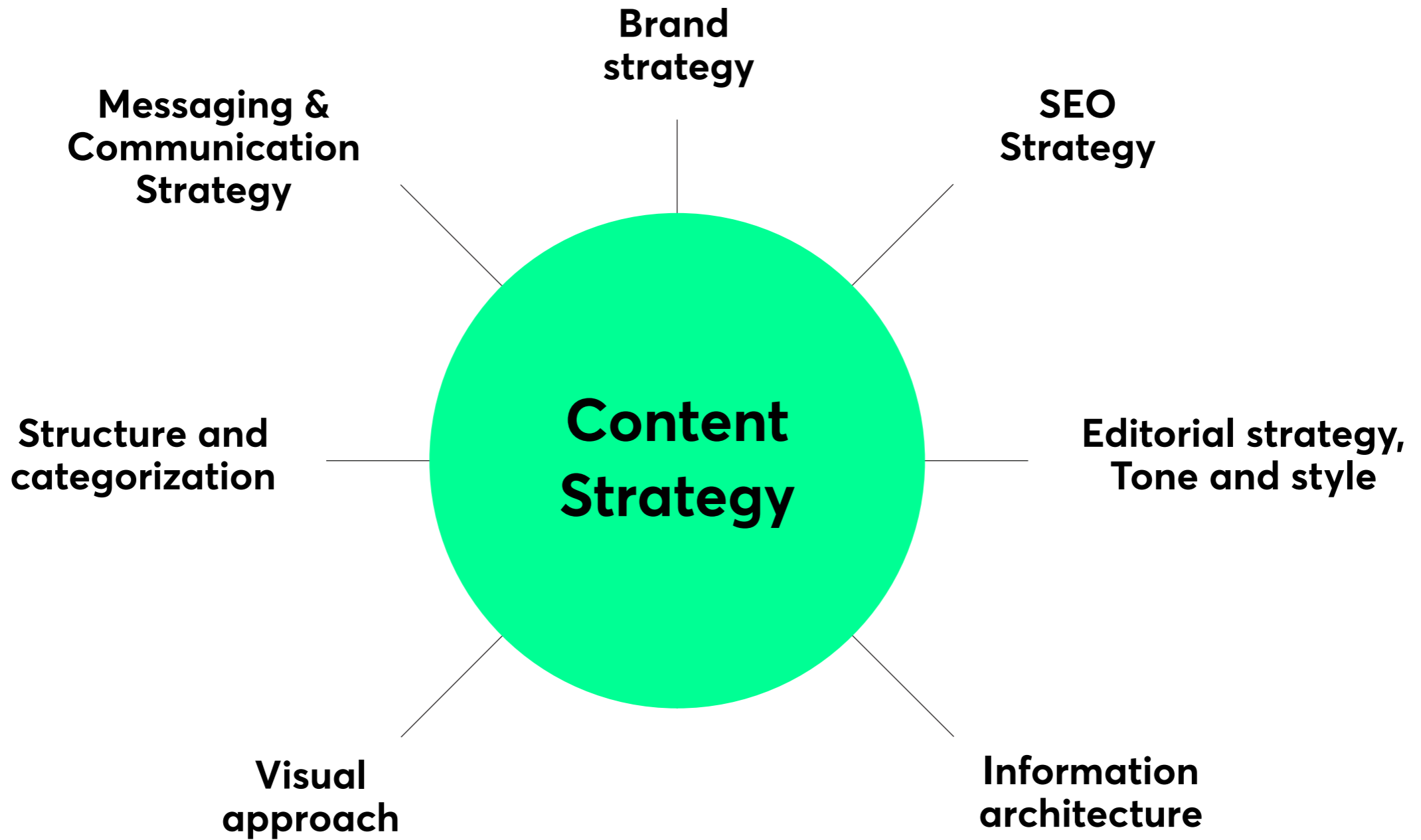
Content Strategy.

CONTENT STRATEGY

“

The practice of planning for the creation, delivery and governance of useful, usable content.

Kristina Halvorson, Brain Traffic



WHO IS INVOLVED?

- **Marketing**
- **Communications Experts**
- **SEO Experts**
- **Information Architects**
- **UX designers**

Content Strategy Methodology

Audit

Create
CONTENT INVENTORY

Analyse

- Goals
- Target Audience
- Success criteria

Define content needs

Create sitemap

Create

Start producing

Have early drafts soon

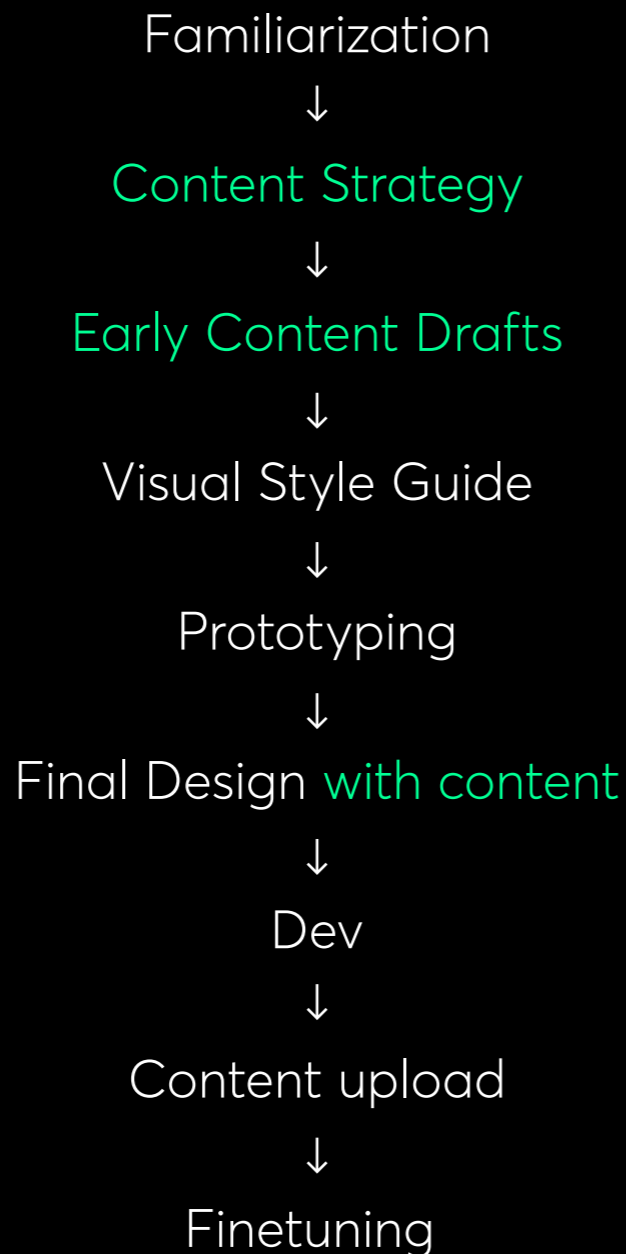
How do we work?

PROPOSED PROJECT WORKFLOW

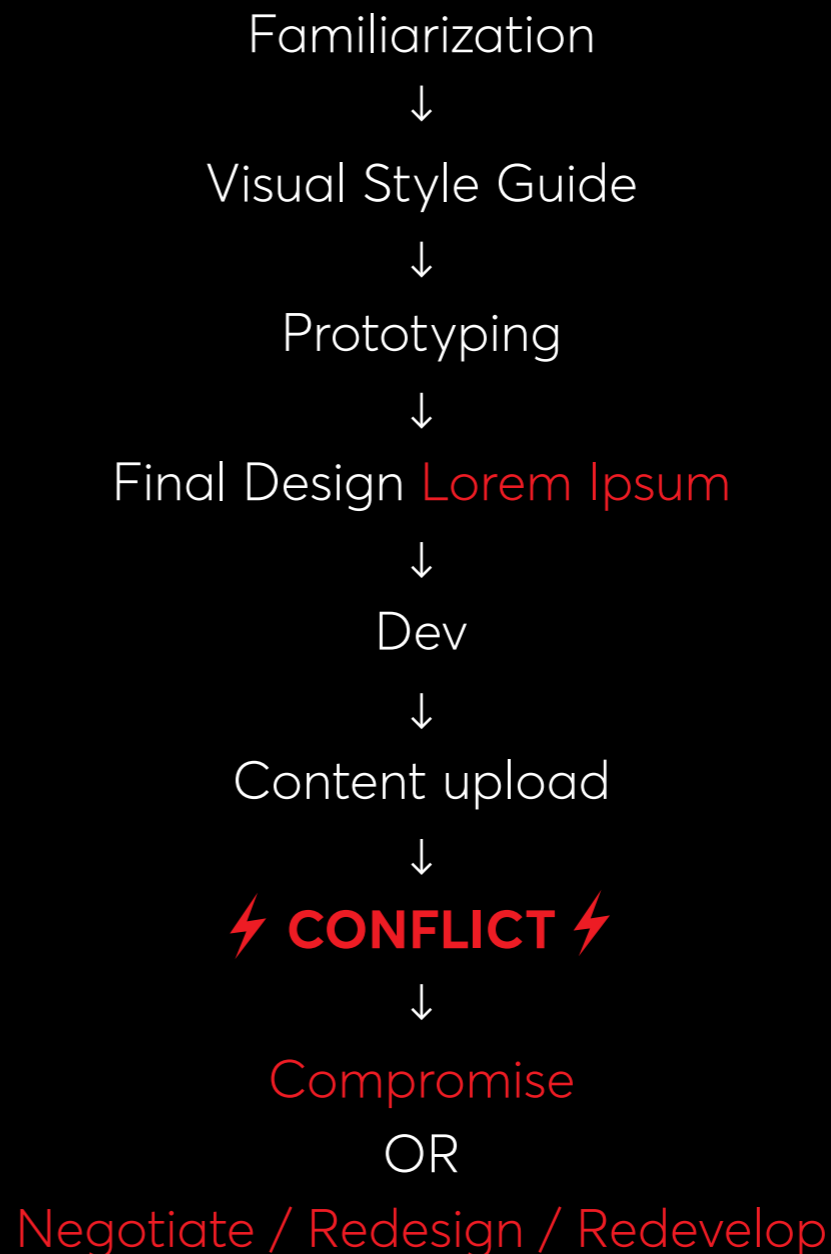
1. Familiarization with problem space
2. Content Strategy
3. Early content drafts
4. Visual style guide
5. Wireframing & Prototyping with content
6. Final Design with content
7. Development
8. Final content upload
9. Finetuning

Comparison with typical project flow.

Content-first



Typical approach



**When things go
WRONG**

QUICK INTRO

CLIENT

Seeds and seedlings vendor

SECTOR

Agriculture

PROJECT TYPE

Corporate Presentation

QUESTION

How do we present the company?

PROJECT TIMELINE #1

Content Inventory

- Introduction
- Vision
- People
- Sister companies
- Installations
- Investment data

Marketing

- Minimal and to the point
- Keep it short and succinct

IA

- Single-page wireframe



The Company

Horizontal lines representing text.

Our Vision

Horizontal lines representing text.



Our People

Horizontal lines representing text.

> find your corresponding vendor

Operation committee



Agris Bulgaria

Horizontal lines representing text.

Agris Romania

Horizontal lines representing text.

Installations

Horizontal lines representing text.



Investments

Horizontal lines representing text.

> Research and development

Financial Data

Horizontal lines representing text.

- Horizontal lines representing text.
- Horizontal lines representing text.

- Horizontal lines representing text.
- Horizontal lines representing text.

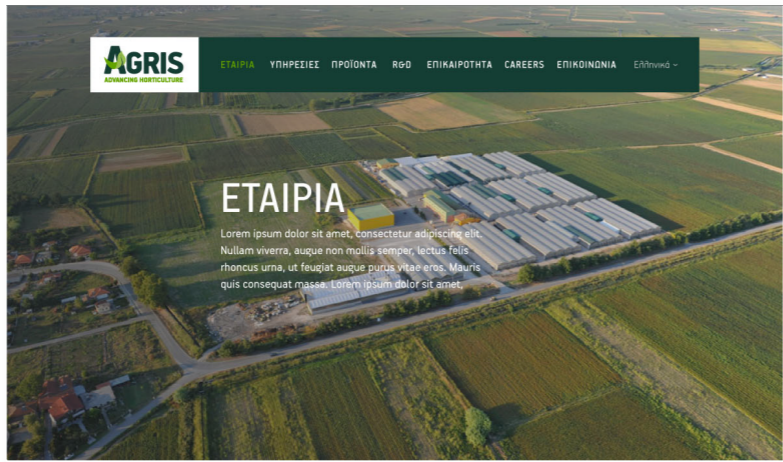
PROJECT TIMELINE #2

Client

- Agrees to the proposal
- Signs off wireframes

Design

- Follows the wireframe



ΕΤΑΙΡΙΑ

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Οι Άνθρωποι

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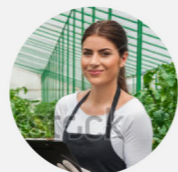
[ΒΡΕΙΤΕ ΤΟΝ ΠΟΛΗΤΗ ΠΟΥ ΣΑΣ ΕΞΥΠΗΡΕΤΕΙ >](#)



Operation Committee



Κώστας Παπαδόπουλος
 Managing Director



Μαρία Μεταξά
 Managing Director



Γιάννης Κωνσταντίνου
 Managing Director



Κώστας Παπαδόπουλος
 Managing Director



Μαρία Μεταξά
 Managing Director



Γιάννης Κωνσταντίνου
 Managing Director

Agris Bulgaria

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Agris Romania

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Εγκαταστάσεις

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Στοιχεία

Ισορρογός 2015	↓
Ισορρογός 2014	↓
Ισορρογός 2013	↓

Site

Εταιρία
 Υπευθύνος
 Προϊόντα
 R&D
 Επικαιρότητα
 Ευκαιρίες Καριέρας
 Πιστοποίησης
 Επικοινωνία
 Privacy

Agris

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 e-mail: info@agris.bg

Ρουμανία
 Τηλ: +4 021 3151567
 e-mail: info@agrisromania.ro

Newsletter

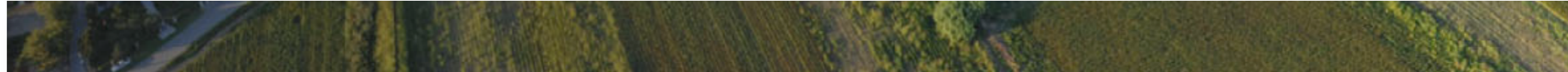
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Zooming in:



To Όραμα

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PROJECT TIMELINE #3

Client

- Happy with the proposal
- Signs off design
- Development begins

Design

- Interviews personnel
- Identifies messages that have not been treated
- Disregards wireframes and writes *what should be told*
- Sends first draft to team

Team

- Heart attacks

PROJECT TIMELINE # 4

Client

- Realises intrinsic value of new content
- Commissions new IA/design/dev process

Team

- Split section into five sub-sections
- Re-design
- Discard and rebuild
- Changes incur a budget increase of ~15%

END RESULT LIVE @

www.agrishorticulture.com

What went wrong?

WHAT WENT WRONG?

- **Client failed to identify all important messages**
- **Design went in “blind”**
- **Copywriter should have been introduced after IA**
- **Initial designs should contain real copy**

**When things go
RIGHT**

QUICK INTRO

CLIENT

Inland shrimp farm

SECTOR

Fresh Food Industry

PROJECT TYPE

Business Plan presentation

GOALS

Attract investors, get talked about

METHODOLOGY

Content Inventory

- Importance of freshness
- Controlled growth environment
- Consistent, high quality
- Positive environmental impact
- Investment presentation
- Business data and estimates

Concept

- Narrative approach, "let us tell you a story"
- Two-level navigation: get the basics fast, drill deeper where you find interest.
- Needs to feel real and relevant.

Concept curated by partner Blender SKG
<http://www.blenderskg.gr/en/>

Content Strategy

- Split into narrative sections
- Prepare first copy for all sections ASAP
- Make notes on infographics per section
- Draft Design is guided and inspired by the content
- Draft review to be performed early, by team + client
 - Adjust copy
- Prepare final design & visuals

Results

- Extended pre-design analysis phase
- Communication impact could be fully assessed in first draft
 - No surprises during development
 - Only minor adjustments post-beta
 - Critical acclaim on release

END RESULT LIVE @

www.shrimps.eu/en



Thank you.

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